

# SIGNIFICANT FINANCIAL HARDSHIP

## APPLICATION FORM



Please note processing of request will normally take up to ten working days from receipt of completed application.

Please complete and return to Whai Rawa, PO Box 13046, Christchurch OR scan and email to: whairawa@ngaitahu.iwi.nz

Whai Rawa is designed to help you save for home ownership, tertiary education and retirement.

If you are in significant financial hardship (SFH) you may be able to make a withdrawal but you need to provide

sufficient evidence to satisfy the Manager (Whai Rawa Fund Limited) you meet the hardship criteria and that you have exhausted reasonable alternative sources of funding.

The Manager may decline your application or may direct that the amount withdrawn be limited to a specified amount that, in the Manager's opinion, is required to alleviate the particular hardship you face.

Please note if you suffer from a serious and life threatening illness or permanent disability that prevents you from undertaking your usual work you may be able to apply for a withdrawal under the 'Serious Illness' category. Please contact us or go to the 'Withdrawals' section under 'My Whai Rawa' on www.whairawa.com for more information.

For assistance with completing this form please contact us on 0800 WHAI RAWA (0800 942 472). Please note processing of requests will normally take up to ten working days from receipt of completed application.

#### What is Significant Financial Hardship (SFH)?

Significant financial hardship includes situations where you:

- » are unable to meet minimum living expenses
- » are unable to meet mortgage repayments on the home you live in, resulting in the mortgagee seeking to enforce the mortgage on your property
- » need to modify your home to meet special needs because you or a dependant family member have a disability
- » are required to pay for medical treatment for your own or a dependent family member's illness, injury or palliative care
- » incur funeral costs if a dependant family member dies

#### What are Minimum Living Expenses?

Minimum living expenses generally include the actual and reasonable costs of:

- » basic food and grocery items
- » accommodation (including mortgage repayments, interest, rates and necessary maintenance for the principal family residence)
- » basic clothing
- utility services such as power, gas and telecommunications
- » transportation
- » fire and general insurances
- medical and dental costs necessary for the maintenance of good health
- » school fees (excluding private school fees)
- » expenses in relation to any dependants with special needs
- » other normal (non-luxury) household items

Generally, minimum living expenses do not include:

FOR ASSISTANCE WITH COMPLETING

THIS FORM, PLEASE GO TO:

w whairawa.com

0800 942 472

- » travel to visit a sick relative
- » paying off credit card debt
- » holidays
- » sky television payments
- » fines or infringement notices
- » mobile phone bills
- » debts with collection agencies (e.g. Baycorp)
- » hire purchase debt relating to non-essential living
- » expenses (such as TV or gaming machine purchases)
- entertainment subscriptions, e.g. Netflix, Spotify

#### Other Assistance

You may also be eligible for a Pūtea Manaaki Grant. Where a Whai Rawa Significant Financial Hardship application is made, a separate Pūtea Manaaki application does not need to be completed. You will find other information enclosed with this application that may assist you in your current situation.

### **Application Process**

When assessing your hardship request, the Manager will check to see that you have taken all reasonable steps to alleviate your current financial hardship. This includes trying all other reasonable alternative sources of funding available to you, such as: refinancing or consolidating your existing debt, making payment arrangements, having a financial review with your bank, and seeking budget advice from a budget adviser. You will need to ensure you have provided all required information in order for your application to be considered.

Please note: if you are an undischarged bankrupt, the Official Assignee will need to authorise any application being made.

1. DETAILS OF ACCOUNT OWNER					
TITLE	FIRST NAMES			LAST NAME	
PHYSICAL ADDRESS PO BOX ADDRESSES CANNOT BE VERIFIED					
COUNTRY (CURRENTLY LIVING IN)				POST CODE	
EMAIL					
HOME PHONE WORK PHONE			MOBILE		
DATE OF BIRTH		PLACE OF BIRTH		MOTHER'S MAIDEN NAME	
YOUR SIX DIGIT WHAI RAW	A NUMBER (IF KNOWN)	PLEASE ATTACH A YOUR PHOTO IDEN (E.G. DRIVER'S LICENCE O	NTIFICATION	OF ADDRE	TTACH A COPY OF YOUR PROOF ESS DATED WITHIN THE LAST S (E.G. A BANK STATEMENT OR UTILITY BILL)
Are you currently a	n undischarged bank	krupt or subject to ba	ankruptcy proceeding	gs? Yes	No
	-	•	Assignee will need to a eding with this applica		
TAX INFORMATION (Please complete all fields in this section; IRD (or overseas equivalent), PIR and RSCT details) If you are not a New Zealand resident and provide a New Zealand IRD number, you are eligible for the 10.5% RSCT rate (see calculator below)					
IRD NUMBER			OVERSEAS EQUIVALENT TA	AX NUMBER	
NZ Resident (Please confirm your pir & rsct tax rates below)			Non NZ Resid	ent DUR RSCT TAX RATE B	ELOW)
CALCULATE YOUR	PIR TAX RATE (PLEAS	E TICK ONE BOX)	CALCULATE YOUR RSCT TAX RATE (PLEASE TICK ONE BOX)		
Before you start, you will need to know your income for the last two tax years ending 31 March (including income from PIE investments). If you're unsure, you can contact your employer(s), your accountant, or Inland Revenue.		Are you a New Zealan tax resident?	nd No	Have you provided a New Zealand IRD number?	
Are you a New Zeala	and tax resident?	YOUR PIR IS 28%	YES		YES NO TICK ONE YOUR RSCT RATE
IN EITHER OF THE LAST TWO INCOM	ME YEARS (ENDING 31 MARCH):		IN EITHER OF THE LAST TWO I (ENDING 31 MARC	NCOME YEARS H):	IS 39%
Was your taxable incom		YOUR PIR IS 10.5%	Was your taxable i \$14,000 or les	YES	YOUR RSCT RATE IS 10.5%
AND your total ta (plus PIE and non-PIE inco		YOUR PIR IS 10.3%	NO +		
NO			Was your taxable i \$48,000 or le		YOUR RSCT RATE IS 17.5%
Was your taxable incor (excluding incom AND your total ta	ne from PIEs);	YOUR PIR IS 17.5%	NO +		
(plus PIE and non-PIE inco			Was your taxable i \$70,000 or le		YOUR RSCT RATE IS 30%
NO T	****		NO +		<u> </u>
Was your taxable incom OR your total tax (plus PIE and non-PIE inco	kable income	YOUR PIR IS 28%	Was your taxable i More than \$180,		YOUR RSCT RATE IS 33%  YOUR RSCT RATE IS 39%
FOR HELP WITH THIS SECTION VISIT WWW.WHAIRAWA.COM/TAX IF YOU WOULD LIKE HELP WORKING OUT YOUR TAX RATES, GET IN TOUCH WITH US. FOR FURTHER INFORMATION, SEE THE 'OTHER MATERIAL INFORMATION' DOCUMENT ON THE SCHEME'S OFFERS REGISTER AT WAYW DISCLOSE-DEGISTED COMPANIESOEFICE GOVERNOR			TERM DEPOSITS, SHARES,	FROM NON-PIE INVE BONDS, AND NON-F OF NEW ZEALAND	D TO, SALARY OR WAGES, ESTMENTS (EG BANK ACCOUNTS, IE MANAGED FUNDS) AND INCOME YEAR IS THE PERIOD

HOUSEHOLD INFORMATION				
SPOUSE/PARTNER NAME				
SPOUSE/PARTNER'S NGĀI TAHU WHAKAPAPA NUMBER (IF APPLICABLE)				
Home Ownership Status: Rent	Board Own Home Otl	Ner (please specify)		
Dependants:				
NAME	AGE	NATURE OF RELATIONSHIP		
Have any of your personal details changed? Yes No				
If yes, what has changed?				

2. ASSETS Enter all	business and private assets, includi	ing those of your spouse/partner	
ASSETS (show details	)		
Residential Property (market value)	ADDRESS		VALUE \$
Other Property (market value)	ADDRESS	VALUE \$	
Vehicles (eg car, boat, caravan -	MODEL AND YEAR	REGISTRATION NO.	VALUE \$
please include the registration no.)	MODEL AND YEAR	REGISTRATION NO.	VALUE \$
	MODEL AND YEAR	REGISTRATION NO.	VALUE \$
	MODEL AND YEAR	REGISTRATION NO.	VALUE \$
Bank Accounts Please supply copies	BANK AND BRANCH		
of all your bank account statements (for the last	ACCOUNT NUMBER		BALANCE
2 months)			\$
	BANK AND BRANCH		
	ACCOUNT NUMBER		BALANCE
			\$
	BANK AND BRANCH		
	ACCOUNT NUMBER		BALANCE \$
	BANK AND BRANCH		
	ACCOUNT NUMBER		BALANCE
			\$
	BANK AND BRANCH		
	ACCOUNT NUMBER		BALANCE \$
	BANK AND BRANCH		
	ACCOUNT NUMBER		BALANCE
			\$
Other Accounts (eg credit union, building society)	ACCOUNT TYPE		BALANCE \$
Household Goods			VALUE \$
KiwiSaver	COMPANY		VALUE \$
Life Insurance/ Superannuation	COMPANY	SURRENDER VALUE \$	
Policies	COMPANY	SURRENDER VALUE	
	COMPANY		SURRENDER VALUE
Money Owed	OWED TO YOU BY		VALUE \$
Other Assets	SHARES		VALUE \$
	DEBENTURES	VALUE \$	
	OTHER (EG. BONUS BONDS, LOANS, PERSONAL B	ELONGINGS)	VALUE \$
TOTAL ASSETS (add	all amounts in the right hand columi	ns and print total in Box A)	A = \$

	please attach statements for a	ny overdue accounts and loans	2)	
	BANK/INSTITUTION	ny overdue accounts and loans	AMOUNT OWING	OVERDUE AMOUNT
Mortgages	OTHER PROPERTIES		\$	\$
			\$	\$
Bank Overdraft	BANK/INSTITUTION		\$	\$
	BANK/INSTITUTION		\$	\$
Loans	BANK/INSTITUTION		\$	\$
	BANK/INSTITUTION		\$	\$
Credit Cards	TYPE		\$	\$
	TYPE	TYPE		\$
Hire Purchases	ITEM		\$	\$
	DATE PURCHASED	FINISH DATE	\$	\$
Trade Accounts	ACCOUNT NAME		\$	\$
	ACCOUNT NAME		\$	\$
Other debts	NAME OF DEBT		\$	\$
(eg Phone, Power, debts with Dept. for Courts, Dept. of Work and Income)	NAME OF DEBT		\$	\$
	NAME OF DEBT		\$	\$
	NAME OF DEBT		\$	\$
Total Liabilities (add	all amounts in the right hand	d columns and print total in B	ox B)	B = \$
<b>4. INCOME</b> Enter al	ll income, including details c	of your spouse/partner's inco	ome	
WEEKLY INCOME (aft	ertax)			
	ici cany			
Salary/Wages/Pensio			Attach copy of last 3 payslips	\$
				\$
Part-time Work	n/Drawings		last 3 payslips  Attach copy of	
Part-time Work Spouse/Partner's Inco	on/Drawings ome		last 3 payslips  Attach copy of last 3 payslips  Attach copy of	\$
Part-time Work  Spouse/Partner's Income	on/Drawings ome e		last 3 payslips  Attach copy of last 3 payslips  Attach copy of	\$
Part-time Work  Spouse/Partner's Inco  Self-employed Income  Child Support Receive	on/Drawings ome e ed		last 3 payslips  Attach copy of last 3 payslips  Attach copy of	\$ \$ \$
Part-time Work  Spouse/Partner's Inco  Self-employed Income  Child Support Receive  Working for Families	on/Drawings ome e ed	nuation	last 3 payslips  Attach copy of last 3 payslips  Attach copy of last 3 payslips  *Previously known	\$ \$ \$
Part-time Work  Spouse/Partner's Inco  Self-employed Income  Child Support Receive  Working for Families  Department of Work	on/Drawings  pme e ed  Tax Credits*  and Income Benefit/Superan	nuation	last 3 payslips  Attach copy of last 3 payslips  Attach copy of last 3 payslips  *Previously known as Family Assistance  Attach copy of	\$ \$ \$ \$
Part-time Work  Spouse/Partner's Inco Self-employed Income Child Support Receive Working for Families  Department of Work  Rent/Board Received	on/Drawings  pme e ed  Tax Credits*  and Income Benefit/Superan	nuation	last 3 payslips  Attach copy of last 3 payslips  Attach copy of last 3 payslips  *Previously known as Family Assistance  Attach copy of	\$ \$ \$ \$ \$ \$ \$
Part-time Work  Spouse/Partner's Inco Self-employed Income Child Support Receive Working for Families  Department of Work Rent/Board Received Interests/Dividends	on/Drawings  pme e ed  Tax Credits*  and Income Benefit/Superan	nuation	last 3 payslips  Attach copy of last 3 payslips  Attach copy of last 3 payslips  *Previously known as Family Assistance  Attach copy of	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$
Part-time Work  Spouse/Partner's Inco Self-employed Income Child Support Receive Working for Families  Department of Work  Rent/Board Received	on/Drawings  pme e ed  Tax Credits*  and Income Benefit/Superan	nuation	last 3 payslips  Attach copy of last 3 payslips  Attach copy of last 3 payslips  *Previously known as Family Assistance  Attach copy of	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$
Spouse/Partner's Inco Self-employed Income Child Support Received Working for Families Department of Work Rent/Board Received Interests/Dividends Other (specify)	on/Drawings  pme e ed  Tax Credits*  and Income Benefit/Superan	nuation  Imn and print total in Box C)	last 3 payslips  Attach copy of last 3 payslips  Attach copy of last 3 payslips  *Previously known as Family Assistance  Attach copy of	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$
Part-time Work Spouse/Partner's Inco Self-employed Income Child Support Receive Working for Families Department of Work Rent/Board Received Interests/Dividends Other (specify)  Total Weekly Income	on/Drawings  pme e ed  Tax Credits*  and Income Benefit/Superan	ımn and print total in Box C)	last 3 payslips  Attach copy of last 3 payslips  Attach copy of last 3 payslips  *Previously known as Family Assistance  Attach copy of	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$

5. EXPENSES Enter all expenses, including details of spouse/partner's expense	es	
		AMOUNT PER WEEK
Food/Groceries		\$
	ach copy of tal agreement	\$
Bus/Train/Petrol		\$
Child care/School Expenses		\$
	ach child support letter m Inland Revenue	\$
Gas/Electricity		\$
Telephone/Mobile		\$
Clothing		\$
Loans, hire purchase and credit card payments (attach copies of current statement	)	
COMPANY NAME		\$
Other (specify)		\$
		\$
		\$
		\$
		\$
The following items should be shown as a weekly payment. Where you know an annual amount divide by 52 to convert to a weekly payment		
Vehicle Insurance (eg. car, boat caravan)		AMOUNT PER WEEK \$
Vehicle Registration/Warrant		\$
House and Contents Insurance		\$
Rates		\$
Medical Insurance/Expenses		\$
Life Insurance/Superannuation		\$
Other (specify)		\$
Total Weekly Payments (add all amounts in the weekly column and print total in E		D = \$
, .,	•	
Office use only - Calculation: Income (Box C) less Expenses (Box D) = balance		\$

6. DECLARATION OF SIGNIFICANT FINANCIAL HARDSHIP				
Has your landlord threatened to evict you?	Yes		No	Not Applicable
Has your mortgagee threatened to enforce its mortgage on your property?	Yes		No	Not Applicable
If you answered "yes" to any of these questions, please attach proof, i.e. Ba	ank or	Lan	dlord let	ter.
Give the reasons you are seeking a significant financial hardship withdrawa	Give the reasons you are seeking a significant financial hardship withdrawal:			
Please outline below the details of any applications made by you and/or yo	our sp	ouse	e to you	r KiwiSaver Manager
What other alternative sources of funding have you explored and how much	ch will	this	provide	9.5
Have you sought independent advice from a budget advisor e.g., Citizens Advice	ce Burea	au?	Yes	No
Have you approached your bank to refinance?			Yes	No
Have you approached WINZ for assistance?			No	
If you answered "yes" to any of these questions, please attach proof, i.e. letters from the relevant agencies including contact details should we need to contact them				
If your application is approved, which bank account would you like payment to be made into?				
BANK ACCOUNT NAME				
BANK ACCOUNT NUMBER				

#### Verification of bank account details

To be able to make payment, the bank account should be in the Member's name (or other party where applicable) and proof of your account details must be supplied with this application i.e. copy of the top half of a bank statement or deposit slip. Alternatively, confirmation from the bank by email is acceptable.

Outline in detail how you would spend any approved withdrawal	
CREDITOR NAME	\$

#### 7. DECLARATION

#### I confirm as follows:

- 1. I confirm I am requesting a withdrawal from my Whai Rawa account for the circumstances outlined above.
- 2. I confirm that there is no additional information that I have not provided that may be relevant to this withdrawal request.
- 3. I confirm that if any of the information provided becomes incorrect or if I become aware of any other information that may be relevant to this request before payment of the withdrawal is made, I will immediately notify Whai Rawa.
- 4. I authorise Whai Rawa to disclose to and to collect any person, personal and financial information about me for the purposes of processing the withdrawal for which I have applied.
- 5. I understand that the Prescribed Investor Rate (PIR) at which earnings are taxed and which are payable annually and when funds are withdrawn or transferred, is either 10.5%, 17.5% or 28% depending on my income.
- 6. I understand that tax may be overpaid or underpaid within Whai Rawa on my behalf if I have provided the wrong Prescribed Investor Rate (PIR), not updated my PIR when it needed to be changed, or not provided my correct IRD number. In the event of an underpayment of tax I will be obliged to pay the shortfall and additional tax (potential penalties and/or penalty interest) to IRD, and may have to file a tax return.
- 7. I authorise WRFL and their nominated agent to verify my identity using electronic identity checking and to carry out due diligence on me to satisfy WRFL's obligations under the Anti-Money Laundering and Countering Financing of Terrorism Act 2009, or for members domiciled in Australia, the Anti-Money Laundering and Counter-Terrorism Financing Act 2006.
- 8. I understand that the personal information I have provided on this form will be used to update my personal record with Whai Rawa.
- 9. If I am signing this application on behalf of someone else (including as a legal representative), I confirm that I am lawfully able to provide the above declarations.
- 10.1 confirm that all information provided in this form and any other information provided by me relating to this withdrawal request is true and correct.

#### STATEMENT OF PERSONAL INFORMATION RIGHTS

This statement relates to information about you which you are providing on this application form to Mercer N.Z. Limited, as administrator of Whai Rawa ("Mercer"), Trustees Executors Limited, Whai Rawa Fund Limited, Te Rūnanga o Ngãi Tahu and any other person involved in the administration or management of Whai Rawa which from time to time may hold information about you now or in the future. Each recipient of personal information will ensure that the personal information it receives is held securely and will not disclose it to any other person, except for the purposes of administering or providing services in connection with Whai Rawa, the operations of Te Rūnanga o Ngãi Tahu and for any other purpose referred to in this statement which has been authorised by you or when required or authorised by law. The failure to provide the information sought may result in your application being declined. The Privacy Act 1993 gives you the right to access and request the correction of personal information held by the entities referred to above. The personal information will be used primarily to administer and provide services in connection with Whai Rawa, but may also be used to further the relationship between you and Te Rūnanga o Ngãi Tahu. This includes the provision of any products, services or information by Te Rūnanga o Ngãi Tahu which it considers may be of interest to you.

Signing and dating this section confirms you have read and understand the declaration outlined above.

FULL NAME OF APPLICANT	
ADDRESS Of	
confirm I have read and understood the above declaration	
SIGNED	DATE

8. CHECKLIST					
Before returning this form, please make sure that you have completed all sections of this form and have attached documentation where applicable. Please complete the following checklist to ensure you have completed all relevant parts of the application. Any missing information will cause delays in processing your application.					
Copies of payslips (3) or proof of income	Medical report and quote or invoice for medical expenses				
(e.g., WINZ letter, earnings records for 12 months if self employed)	Quote for any home modifications required to meet special need arising from disability				
Redundancy notice and final payslip if you or your spouse have been made redundant in the last 90 days	Section 7 is completed and you have read and signed the declaration				
Copies of bank account statements (last 2 months)	Other relevant information (list here)				
Section 6 is completed with supporting evidence and proof of your bank account details attached					
Copy of residential rent agreement					
Copy of overdue accounts and loans					
Copy of credit card statements					
A copy of your proof of address (dated within the last 12 months)					
Please complete and email to: whairawa@ngaitahu.iwi.nz					